

Terms & Conditions (AGB)

Baby Sleep Solutions Online Program**

Happy Baby Schlaf — Carmen Liebert

Last updated: 16th of November 2025

1. Acceptance of Terms

1.1 By purchasing or accessing the Baby Sleep Solutions Online Program (“Program”), you (“Client”, “you”) agree to these Terms & Conditions (“T&Cs”).

1.2 If you do not agree to these T&Cs, you may not purchase or use the Program.

1.3 You must be at least 18 years old to access this Program.

2. Nature and Scope of the Online Program

2.1 The Program is a **digital, self-paced educational course** on infant and toddler sleep. It includes prerecorded video lessons, written materials, checklists, and downloadable resources.

2.2 **The Program does NOT include:**

- individual sleep coaching
- personalised sleep plans or feedback
- monitoring of learning progress or implementation
- supervision, evaluation, or correction of routines
- WhatsApp/DM support
- live consultations
- certification or qualification

2.3 The Program is **self-directed**. You decide independently how, when, and if you apply the information.

2.4 The Program is not a substitute for medical advice, therapy, or paediatric assessment.

3. Intellectual Property

3.1 All content in the Program, including text, graphics, videos, images, audio, and documents, is the intellectual property of **Carmen Liebert (Happy Baby Schlaf)** and protected under German copyright law.

3.2 You receive a **personal, non-transferable, non-exclusive licence** to use the content for your own personal, private purposes only.

3.3 You may **not**:

- copy, reproduce, distribute, or share materials
- upload course content to the internet
- allow third parties access
- sell or sublicense the content

- create derivative works based on the Program
- 3.4 Any unauthorised use results in immediate termination of access and may result in legal action.

4. Use of the Course Content

- 4.1 The Program is intended solely for **personal, non-commercial** use.
- 4.2 You agree not to modify, distribute, transmit, display, publish, license, create derivative works from, transfer, or sell any part of the Program or its materials.

5. No Monitoring, No Coaching, No Guarantees

- 5.1 The Provider does **not** oversee, guide, supervise, or evaluate your learning.
- 5.2 There is **no monitoring of success**, no tracking of routines, no review of implementation, and no personalised adjustments provided. This Program is **not** a Fernlehrgang under the German Fernunterrichtsschutzgesetz because it contains **no success supervision**.
- 5.3 Every baby is unique, and results vary widely.
- 5.4 You acknowledge that:
- outcomes depend on multiple factors outside the Provider's control
 - sleep improvements cannot be guaranteed
 - the Provider offers educational content, not performance outcomes

- 5.5 Some children improve quickly, others require more time, and others may require medical, developmental, or therapeutic assessment alongside educational support.
- 5.6 You remain fully responsible for any implementation of the suggestions in the Program.

6. Testimonials Disclaimer

- 6.1 Testimonials shared by Happy Baby Schlaf are real experiences from real clients.
- 6.2 They are provided for illustrative purposes and do **not** guarantee that you will achieve the same results.

7. Payment & Refund Policy

- 7.1 Payment is due immediately upon purchase.
- 7.2 The Program is a **digital product**.
- 7.3 **Refunds are not possible**, as stated clearly at checkout and in compliance with §356 Abs.5 BGB regarding digital content delivered immediately after purchase.
- 7.4 By purchasing the Program, you confirm that:
- you request immediate access to the digital content, and
 - you agree that your right of withdrawal expires once access is granted.
- 7.5 Because results depend on your personal implementation and your individual child's development, refunds cannot be granted based on dissatisfaction with outcomes.

8. Privacy & Data Protection

8.1 Personal data is processed in accordance with the Privacy Policy available on <https://happybabyschlaf.com>.

8.2 While industry-standard security measures are used, absolute data security cannot be guaranteed.

8.3 By purchasing the Program, you consent to the processing of your data as described in the Privacy Policy.

9. Limitation of Liability

9.1 Happy Baby Schlaf shall not be liable for:

- indirect, incidental, or consequential damages
- loss of income or business
- damages arising from improper implementation of the Program's recommendations
- interruptions caused by third-party hosting platforms

9.2 To the extent permitted by law, total liability is limited to the amount paid for the Program.

9.3 Nothing in these T&Cs excludes liability for intent, gross negligence, or any liability that cannot be excluded under German law.

10. Program Access & Technical Requirements

10.1 Access to the Program requires a stable internet connection and a suitable device.

10.2 The Provider is not responsible for interruptions, delays, or software incompatibilities caused by third-party platforms.

10.3 Access duration is typically **12 months** unless otherwise stated at purchase.

11. Modifications to the Terms

11.1 Happy Baby Schlaf reserves the right to update or modify these T&Cs at any time.

11.2 Changes take effect immediately upon posting on the website and apply to future purchases.

11.3 Clients are responsible for reviewing updates regularly.

12. Termination of Access

12.1 The Provider may revoke access if the Client violates these T&Cs, particularly regarding misuse or redistribution of course content.

12.2 Upon termination, all licences granted to the Client expire immediately.

13. Governing Law & Jurisdiction

13.1 These T&Cs are governed by German law.

13.2 Any disputes will be resolved exclusively in the courts of **Berlin, Germany**.

14. Contact Information

For any questions regarding these Terms & Conditions, please contact:

Happy Baby Schlaf — Carmen Liebert

Email: happybabyschlaf@gmail.com

Website: <https://happybabyschlaf.com>
